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document obtaining means for obtaining a document written in a predetermined markup language from a designated source from which the document is to be obtained;

rule selecting means for selecting a rule defining voice input/output contents from a plurality of predetermined rules;

document analyzing means for analyzing a designated range of the document obtained by said document obtaining means based on the rule selected by said rule selecting means to fetch voice output contents, voice input candidates, and designation information for designating a next processing object corresponding to each voice input candidate;

voice outputting means for voice-outputting the
voice output contents fetched by said document
analyzing means;

voice recognizing means for voice-recognizing the voice input by the user; and

controlling means for checking the result of recognition by said voice recognizing means against the input candidates fetched by said document analyzing means to control obtainment of a new document by said document obtaining means or next analysis by said document analyzing means based on designation

information corresponding to the input candidate
matching the recognition result.

2. The document processing apparatus according to claim 1, wherein said rule selecting means selects a rule based on rule identification information described in the document obtained by said document obtaining means.

10 3. The document processing apparatus according to
claim 2, wherein said rule identification information
is a predetermined attribute value of a predetermined
tag.

15 4. The document processing apparatus according to
claim 2, wherein said rule selecting means selects a
predetermined rule if the rule identification
information is not described in the obtained document.

20 5. The document processing apparatus according to
claim 1, wherein said document analyzing means fetches
as said designation information a source from which a
next document is obtained.

25 6. The document processing apparatus according to
claim 1, wherein said document analyzing means fetches
an analyzed range of a next document as said

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5 11. The document processing apparatus according
to claim 1, wherein said plurality of rules includes a
rule which defines contents ranging from the head of
said document to a predetermined tag as voice output
contents, and an anchor in the voice output contents as
10 an input candidate.

12. The document processing apparatus according to claim 1, wherein said voice input and voice output are performed through a telephone line.

13. A document processing method comprising:

a document obtaining step of obtaining a document written in a predetermined markup language from a designated source from which the document is to be obtained;

20 a rule selecting step of selecting a rule defining voice input/output contents from a plurality of predetermined rules;

a document analyzing step of analyzing a designated range of the document obtained in said document obtaining step based on the rule selected in said rule selecting step to fetch voice output

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15. A computer-readable storage medium for storing the program according to claim 14.